Brendan Lendino

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Professional Summary

On-site IT Technician supporting small and mid-sized business environments through a Managed Service Provider since 2022. Specializes in field troubleshooting and deployment of Windows/macOS workstations, peripherals, and SMB networking. Practical, hands-on problem solver with a strong security mindset.

Experience

IT Technician | TechFox, Woodland Park, NJ | Aug 2022 - Present

- Provide on-site support for Windows/macOS workstations, printers/MFPs, VoIP, and LAN/Wi-Fi.
- Deploy and refresh PCs: imaging, domain join, data migration, and updates.
- Install and configure endpoint hardware and SOHO networking gear; patch and harden endpoints.
- Troubleshoot TCP/IP, DNS, DHCP, and Wi-Fi issues; remediate performance and malware problems.
- Stage and inventory equipment for client rollouts; deliver clear on-site status updates.

Skills

Windows 10/11 & macOS support • PC imaging & deployment • Network troubleshooting (TCP/IP, DNS, DHCP, LAN/Wi-Fi) • Active Directory (user/device) • Microsoft 365 setup/support • Hardware diagnostics & repair

Certifications

CompTIA A+

CompTIA Network+

CompTIA Security+

Apple Certified Support Professional

Education

B.S., Information Technology (Cybersecurity focus) - William Paterson University, Wayne, NJ | Expected 2026

High School Diploma, Computer Science Academy - Passaic County Technical-Vocational Schools (PCTVS), Wayne, NJ | 2018-2022

Coursework: C++, Java, HTML/CSS, SQL, JavaScript, Python